TE ATAMIRA
Ticketing FAQs

What is Te Atamira's Ticketing Platform?
Our ticketing system is powered by **Humanitix**, an easy-to-use platform for managing bookings for classes, events and programmes. It makes booking simple and gives you up-to-date information on ticket sales and registrations.

How much does it cost?
A $3 Te Atamira booking fee per ticket is added to the ticket price, along with Humanitix's booking and payment processing fees. These costs are passed on to the ticket purchaser, so there's no upfront ticketing cost for you as the organiser.

What types of events or classes can I use the ticketing service for?
Our ticketing service is suitable for classes, workshops, performances, exhibitions and other events that require registration or ticketing.

How do I access the ticketing system?
We'll set up your event or class for you. Once it's ready, you'll have access to view your registrations and ticket sales in real time.

How do I get paid?
Once your event has finished, a Te Atamira team member will be in touch to confirm the final numbers and arrange payment. We'll take care of the process from there.

Can I promote my event through Te Atamira's marketing channels?
We're happy to consider events ticketed through Te Atamira for support across our marketing channels. Depending on the event, its relevance to our audiences, timing, available capacity and our marketing schedule, this may include a listing on the Te Atamira website, promotion across our social media channels and/or inclusion in our monthly newsletter, which reaches over 2,000 local subscribers. While we can't guarantee the level of promotion for every event, we'll consider where it best fits within our wider communications, with all content reviewed by the Te Atamira team before publishing.

Can I track bookings in real time?
Absolutely. You'll be able to view registrations and ticket sales as they come in, giving you a clear picture of how your event is tracking.

Do I need technical skills to use the ticketing system?
Not at all. We'll take care of setting up your event and ticketing page. You'll simply have access to monitor your registrations and ticket sales, while we handle the technical side.

How do attendees pay for bookings?
Attendees can purchase tickets online through the event booking page using the available payment options. Humanitix securely processes the payments and provides attendees with their booking confirmation.